

December 1, 2014

IMPORTANT INFORMATION REGARDING
2015 PHARMACY MANUAL AVAILABLE NOW

Effective January 1, 2015

ATTENTION ALL OPTUMRX NETWORK PHARMACY PROVIDERS

The 2015 Pharmacy Manual (PM) is now available online at:

<http://learn.optumrx.com/pharmacymanual>

This on-line version replaces in its entirety the 2014 PM previously provided to you via CD.

Key Highlights:

- Available on-line for easier access!
- Updated information for 2015 for our Medicare, Medicaid and Commercial business
- Quarterly Updates to the PM
- Easier to toggle between sections
- General announcements, updates, and plan specifications distributed periodically now available onsite for easy access and reference

We appreciate you taking the time to **save the website in your favorites** to view and verify processes.

TO REDUCE PROCESSING ERRORS, PLEASE CONFIRM THE INFORMATION ON MEMBER'S ID CARD PRIOR TO SUBMITTING PRESCRIPTION CLAIMS.

Faxed general announcements and the Pharmacy Manual can be found at the following:

<http://learn.optumrx.com/pharmacymanual>

Should you have any questions or require assistance, please contact the OptumRx Help Desk, 24 hours a day, 7 days a week:

OptumRx Help Desk phone numbers:

- AARP® MedicareComplete® and UnitedHealthcare® MedicareComplete Plans: **877-889-6510**
- UnitedHealthcare® Medicaid Plans: **877-305-8952**
- AARP® MedicareRx, United MedicareRx, UnitedHealthcare MedicareRx Plans: **877-889-6481**
- All Other Plans: **800-788-7871**

Thank you for your continued support. Please distribute immediately.